

Kustomer Voice Rates

Number Rates	Rate
Any non-listed country	1st Included
Any additional line from any country not listed	\$2.00/line/month
Any Netherlands initial line	\$6.60/line/month
Aus - Clean Local Number	\$3.30/line/month
Aus - Toll-Free Numbers	\$17.60/line/month
Aus - Clean Mobile Number	\$7.15/line/month
Mex - Toll-Free Numbers	\$33.00/line/month
Mex - Clean Local Number	\$6.88/line/month
Fra - Toll-Free Numbers	\$1.00/line/month
Fra - Clean Mobile Number	\$25.00/line/month
Ita - Toll-Free Numbers	\$27.50/line/month
Ita - Clean Mobile/Local Number	\$33.00/line/month
Spa - Toll-Free Numbers	\$25.00/line/month
Spa - Clean Local Number	\$1.00/line/month

Voice Minutes

US/Canada	Per Minute Rate
Local Inbound	\$0.015
Toll-free Inbound	\$0.035
Local & Toll-free Outbound	\$0.022
International outbound for any non-listed country	\$0.504

UK	Per Minute Rate
Local and Mobile Inbound	\$0.21620
Toll-Free Inbound	\$0.07625
Local Outbound	\$0.02737
Mobile Outbound	\$0.04347
Mobile (Other) Outbound UK	\$0.37812
Personal Outbound UK	\$0.55350
Premium Services Outbound UK	\$1.21521
Special Services Outbound UK	\$0.29762

Germany	Per Minute Rate
Local Inbound	\$0.022
Mobile Inbound	\$0.045
Local Outbound	\$0.028
Mobile Outbound	\$0.413
Mobile from EEA Call Outbound	\$0.058
Special Services Outbound Germany	\$0.028

Australia	Per Minute Rate
Local and Mobile Inbound	\$0.022
Toll-Free Inbound	\$0.068
Local Outbound	\$0.038
Mobile Outbound	\$0.096
Shared Cost Service Outbound Australia	\$0.217

Mexico	Per Minute Rate
Local Inbound	\$0.021
Toll-Free Inbound	\$0.247
Local Outbound	\$0.026
Mobile Outbound	\$0.062

France	Per Minute Rate
Local and Mobile Inbound	\$0.021
Toll-Free Inbound	\$0.065
Local Outbound	\$0.027
Mobile Outbound	\$0.186
Mobile from EEA Call Outbound	\$0.054
Special Services Outbound France	\$0.587

Italy	Per Minute Rate
Local and Mobile Inbound	\$0.021
Toll-Free Inbound	\$0.493
Local Outbound	\$0.028
Mobile Outbound	\$0.374
Mobile Call from EEA/US/CA Outbound	\$0.062

Spain	Per Minute Rate
Local and Mobile Inbound	\$0.021
Toll-Free Inbound	\$0.355
Local Outbound	\$0.029
Mobile Outbound	\$0.208
Mobile from EEA Call Outbound	\$0.052
Mobile Special Services Outbound Spain	\$0.765

Netherlands	Per Minute Rate
Local and Mobile Inbound	\$0.021
Local Outbound	\$0.414
Mobile Outbound	\$0.422
Mobile from EEA Call Outbound	\$0.036
Mobile (Other) Outbound Netherlands	\$0.391

Toll Free Inbound Netherlands	\$0.355
Mobile Special Services Outbound Netherlands	\$0.876

Per SMS Segment Rates

US/Canada	Per SMS Rate
US Local SMS Inbound	\$0.0090
US Toll Free SMS Inbound	\$0.0090
US Local SMS Outbound	\$0.0090
US Toll Free SMS Outbound	\$0.0090

Mexico	Per SMS Rate
SMS Inbound	\$0.022
SMS Outbound	\$0.119

United Kingdom	Per SMS Rate
SMS Inbound	\$0.00863
SMS Outbound	\$0.05325

France	Per SMS Rate
SMS Inbound	\$0.008
SMS Outbound	\$0.088

Germany	Per SMS Rate
SMS Inbound	\$0.009
SMS Outbound	\$0.108

Italy	Per SMS Rate
SMS Inbound	\$0.022
SMS Outbound	\$0.102

Spain	Per SMS Rate
SMS Inbound	\$0.008
SMS Outbound	\$0.096

Australia	Per SMS Rate
SMS Inbound	\$0.009
SMS Outbound	\$0.059

Netherlands	Per SMS Rate
SMS Inbound	\$0.008
SMS Outbound	\$0.106

SMS International	Per SMS Rate
SMS Inbound International	\$0.009
SMS Outbound International	\$0.106

Per MMS Segment Rates

United States	Per MMS Rate
US Local MMS Inbound	\$0.015
US Toll Free MMS Inbound	\$0.017
US Local MMS Outbound	\$0.020
US Toll Free MMS Outbound	\$0.020

Canada	Per MMS Rate
CA Local MMS Inbound	\$0.015
CA Toll Free MMS Inbound	\$0.015
CA Local MMS Outbound	\$0.025
CA Toll Free MMS Outbound	\$0.025

Australia	Per MMS Rate
MMS Inbound	\$0.403
MMS Outbound	\$0.403

MMS International	Per MMS Rate
MMS Inbound International	\$0.009
MMS Outbound International	\$0.106

Additional Rates

Enabled Feature	Per Minute Rate
Voicemail Transcription	\$0.0052
Postcall Transcription	\$0.0052
Real Time Transcription	\$0.027