

Kustomer Voice Rates

| Number Fees | Rate |
|---|--------------------|
| Any non-listed country | 1st Included |
| Any additional line from any country not listed | \$2.00/line/month |
| Any Netherlands initial line | \$6.60/line/month |
| Aus - Clean Local Number | \$3.30/line/month |
| Aus - Toll-Free Numbers | \$17.60/line/month |
| Aus - Clean Mobile Number | \$7.15/line/month |
| Mex - Toll-Free Numbers | \$33.00/line/month |
| Mex - Clean Local Number | \$6.88/line/month |
| Fra - Toll-Free Numbers | \$1.00/line/month |
| Fra - Clean Mobile Number | \$25.00/line/month |
| Ita - Toll-Free Numbers | \$27.50/line/month |
| Ita - Clean Mobile/Local Number | \$33.00/line/month |
| Spa - Toll-Free Numbers | \$25.00/line/month |
| Spa - Clean Local Number | \$1.00/line/month |

Voice Minutes

| US/Canada | Per Minute Rate |
|---|-----------------|
| Local Inbound | \$0.015 |
| Toll-free Inbound | \$0.035 |
| Local & Toll-free Outbound | \$0.022 |
| International outbound for any non-listed country | \$0.504 |

| UK | Per Minute Rate |
|--------------------------|-----------------|
| Local and Mobile Inbound | \$0.21620 |
| Toll-Free Inbound | \$0.07625 |
| Local Outbound | \$0.02737 |
| Mobile Outbound | \$0.04347 |

| | |
|------------------------------|-----------|
| Mobile (Other) Outbound UK | \$0.37812 |
| Personal Outbound UK | \$0.55350 |
| Premium Services Outbound UK | \$1.21521 |
| Special Services Outbound UK | \$0.29762 |

| Germany | Per Minute Rate |
|-----------------------------------|------------------------|
| Local Inbound | \$0.022 |
| Mobile Inbound | \$0.045 |
| Local Outbound | \$0.028 |
| Mobile Outbound | \$0.413 |
| Mobile from EEA Call Outbound | \$0.058 |
| Special Services Outbound Germany | \$0.028 |

| Australia | Per Minute Rate |
|--|------------------------|
| Local and Mobile Inbound | \$0.022 |
| Toll-Free Inbound | \$0.068 |
| Local Outbound | \$0.038 |
| Mobile Outbound | \$0.096 |
| Shared Cost Service Outbound Australia | \$0.217 |

| Mexico | Per Minute Rate |
|-------------------|------------------------|
| Local Inbound | \$0.021 |
| Toll-Free Inbound | \$0.247 |
| Local Outbound | \$0.026 |
| Mobile Outbound | \$0.062 |

| France | Per Minute Rate |
|--------------------------|------------------------|
| Local and Mobile Inbound | \$0.021 |
| Toll-Free Inbound | \$0.065 |
| Local Outbound | \$0.027 |
| Mobile Outbound | \$0.186 |

| | |
|----------------------------------|---------|
| Mobile from EEA Call Outbound | \$0.054 |
| Special Services Outbound France | \$0.587 |

| Italy | Per Minute Rate |
|-------------------------------------|------------------------|
| Local and Mobile Inbound | \$0.021 |
| Toll-Free Inbound | \$0.493 |
| Local Outbound | \$0.028 |
| Mobile Outbound | \$0.374 |
| Mobile Call from EEA/US/CA Outbound | \$0.062 |

| Spain | Per Minute Rate |
|--|------------------------|
| Local and Mobile Inbound | \$0.021 |
| Toll-Free Inbound | \$0.355 |
| Local Outbound | \$0.029 |
| Mobile Outbound | \$0.208 |
| Mobile from EEA Call Outbound | \$0.052 |
| Mobile Special Services Outbound Spain | \$0.765 |

| Netherlands | Per Minute Rate |
|--|------------------------|
| Local and Mobile Inbound | \$0.021 |
| Local Outbound | \$0.414 |
| Mobile Outbound | \$0.422 |
| Mobile from EEA Call Outbound | \$0.036 |
| Mobile (Other) Outbound Netherlands | \$0.391 |
| Toll Free Inbound Netherlands | \$0.355 |
| Mobile Special Services Outbound Netherlands | \$0.876 |

Per SMS Segment Rates

| US/Canada | Per SMS Rate |
|------------------|---------------------|
|------------------|---------------------|

| | |
|---------------------------|----------|
| US Local SMS Inbound | \$0.0090 |
| US Toll Free SMS Inbound | \$0.0090 |
| US Local SMS Outbound | \$0.0090 |
| US Toll Free SMS Outbound | \$0.0090 |

| | |
|---------------|---------------------|
| Mexico | Per SMS Rate |
| SMS Inbound | \$0.022 |
| SMS Outbound | \$0.119 |

| | |
|-----------------------|---------------------|
| United Kingdom | Per SMS Rate |
| SMS Inbound | \$0.00863 |
| SMS Outbound | \$0.05325 |

| | |
|---------------|---------------------|
| France | Per SMS Rate |
| SMS Inbound | \$0.008 |
| SMS Outbound | \$0.088 |

| | |
|----------------|---------------------|
| Germany | Per SMS Rate |
| SMS Inbound | \$0.009 |
| SMS Outbound | \$0.108 |

| | |
|--------------|---------------------|
| Italy | Per SMS Rate |
| SMS Inbound | \$0.022 |
| SMS Outbound | \$0.102 |

| | |
|--------------|---------------------|
| Spain | Per SMS Rate |
| SMS Inbound | \$0.008 |
| SMS Outbound | \$0.096 |

| | |
|------------------|---------------------|
| Australia | Per SMS Rate |
| SMS Inbound | \$0.009 |

| | |
|--------------|---------|
| SMS Outbound | \$0.059 |
|--------------|---------|

| Netherlands | Per SMS Rate |
|--------------------|---------------------|
| SMS Inbound | \$0.008 |
| SMS Outbound | \$0.106 |

| SMS International | Per SMS Rate |
|----------------------------|---------------------|
| SMS Inbound International | \$0.009 |
| SMS Outbound International | \$0.106 |

Per MMS Segment Rates

| United States | Per MMS Rate |
|---------------------------|---------------------|
| US Local MMS Inbound | \$0.015 |
| US Toll Free MMS Inbound | \$0.017 |
| US Local MMS Outbound | \$0.020 |
| US Toll Free MMS Outbound | \$0.020 |

| Canada | Per MMS Rate |
|---------------------------|---------------------|
| CA Local MMS Inbound | \$0.015 |
| CA Toll Free MMS Inbound | \$0.015 |
| CA Local MMS Outbound | \$0.025 |
| CA Toll Free MMS Outbound | \$0.025 |

| Australia | Per MMS Rate |
|------------------|---------------------|
| MMS Inbound | \$0.403 |
| MMS Outbound | \$0.403 |

| MMS International | Per MMS Rate |
|---------------------------|---------------------|
| MMS Inbound International | \$0.009 |

MMS Outbound International

\$0.106